



The following consulting services are available from the Institute for Intellectual Capital Research Inc:

### **KM Awareness**

Dr. Bontis and his team of experts will provide your organization with an initial overview of the KM industry, the concepts, framework, metrics and solutions that are available to you. This interactive session will also provide an overview of specific solutions that your organization may require to begin a KM initiative.

### **KM Vendor Assessment**

Dr. Bontis will sit as a member of your organization's procurement team to help you evaluate various KM vendor options. He can also help design RFP specifications and evaluation criteria so that your organizations spends its KM investment wisely.

### **KM Training**

Dr. Bontis will design and deliver a customized in-house training seminar for employees covering all introductory aspects of KM and its relationships with personal, team and organizational effectiveness.

### **KM Diagnostic**

This service allows you to assess your organization with regards to several antecedents of knowledge sharing (e.g., employee satisfaction, motivation, leadership, technology, trust, etc.). The measurement mechanism used is a combination of web-based survey administration and quantitative metric collection. The resulting data is then integrated into a comprehensive causal model that can be used to help your organization prioritize initiatives and allocate resources more effectively.

### **Causal Modelling**

This service takes your existing employee survey data results and integrates them into a comprehensive causal model thus providing greater insight into what drives certain outcomes.

### **Longitudinal Causal Modelling**

This advanced methodology provides your organization with a strategic planning tool that not only determines the causal links of certain investments but can also predict their impact over time. This service requires data to be available over a number of years.

### **KM Audit**

This service examines and evaluates the effectiveness of the information and knowledge repositories of your organization, both hard (i.e., filing cabinets, libraries, etc.) and soft (i.e., databases, electronic documents, etc.).

### **KM Coaching**

Dr. Nick Bontis is available for personal coaching concerning a variety of strategic management issues and is available to you 24 hours a day by private telephone.

### **KM Technology Solutions**

Dr. Nick Bontis can provide a review and recommendations of various software solutions that are available to you and your organization for both individual, team and organizational productivity.